इंडियन रेलवे कैटरिंग एंड टूरिज्म कॉर्पोरेशन लिमिटेड

%भारत सरकार का नवरल उद्यम)

INDIAN RAILWAY CATERING AND TOURISM CORPORATION LTD. (A Govt. of India Navratna Enterprise)

CIN:- L74899DL1999GOI101707 Website: www.irctc.com, Email: info@irctc.com

No. 2025/IRCTC /NZ/ Tourism/ Chardham Yatra -2025-26.

Date: 29.04.2025

M/S India Easy Trip Pvt Ltd. Near Narayani Shila Temple, Devpura, Haridwar, Uttarakhand, India. E-mail id: sanjay@indiaeasytrip.com

Subject: Award of contract for providing Comprehensive backend services for "Chardham & Do Dham Yatra Tour packages Ex-Delhi & Ex Haridwar" to be operated by IRCTC Ltd for the period of 6 months only i.e. 1ST May'25 to 31st October'25)

Reference: Limited E-Tender No.2025/IRCTC/NZ/Tourism/Chardham & Do Dham Yatra tour packages dated 22-04-2025.

Subsequent to your credentials found suitable and the lowest rates quoted in the above referred Limited E-Tender the competent authority has accepted your Offer at the following rates and corresponding itineraries, as per the terms and conditions stipulated in the above referred E-tender document for FY 2025-2026: -

Backend Rates inclusive of GST-

Per Person Rate in INR									
S.No	Itinerary	Single	Double	Triple	Child With Extra Bed	Child Without Extra Bed			
1 .	Chardham Ex Delhi	47000	39500	36500	17500	1000			
2	Chardham Ex Haridwar	45000	36500	33000	16800	1000			
3	Do Dham Ex Delhi	28000	26000	22000	10950	1000			
4	Do Dham Ex Haridwar	25000	20000	18000	10950	1000			

Note: Above rates are inclusive of Driver Batta, toll taxes, parking charges, necessary permit charges, GST, and as per the package inclusions in accordance to the Limited E-Open Tender No. 2025/IRCTC/NZ/TOURISM/ CHARDHAM & DO DHAM YATRA TOUR PACKAGES/ Dated 22-04-2025.

Meal Plan:

Above rates are based on MAP (Breakfast & Dinner).

आईआरसीटीसी, उत्तर क्षेत्र कार्यालय: 10वां तल, स्टेट्समेन हाऊस, बारहखम्बा रोड, नई दिल्ली- 🟗 🚾 🛈

IRCTC, North Zone Office: 10th Floor, Statesmen House, Barahkhamba Road, New Delhi-1100020 Tele/Fax: 011-23221146, 23210321

आईआरसीटीसी रजि. एवं निगम कार्यालय - चौथी मंजिल, टावर-डी, वर्ल्ड ट्रेड सेंटर, नौरोजी नगर, नई दिल्ली-1100🕰 🕵 IRCTC Registered & Corporate office - 4th Floor, Tower-D, World Trade Center, Nauroji Nagar, New Delhi-110029

IRCTC

इंडियन रेलवे कैटरिंग एंड टूरिज्म कॉर्पोरेशन लिमिटेड

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Validity of contract:

The contract subject to satisfactory performance shall remain valid for the period for 6 months starting from 1ST May'25 valid till 31st October'25.

Accommodation:

As agreed upon the category of Hotel accommodations should only be provided as mentioned in the tender document or under extreme conditions similar or upgraded category of Hotels may be used with prior intimation to IRCTC in writing.

Category	Haridwar / Rishikesh	Kharsali / Barkot	Uttarkashi	Guptakashi / Sitapur / Phata	Badrinat h / Govindgh at	Kedarnath/Sri nagar/ Birahi / Rudraprayag
COMFORT	Hotel Orkos Regenta or Godwin /The Mantra/Renest/ Klyde Premier/ Crystal Ganga/ Divine Lakshmi Ganga/ Evana Rishikesh	Camp Nirvana or Rigveda Resort or The Adhvanta	Shivlinga Complex or Shiv Pariwar Resort/ Hotel Sakshi	Camp Nirvana/Lal 's Resort or Villa Adhya Or Kedar River Retreat	Lords Palace or Snow Crest or Sarovar Portico or Narayan Palace, Hotel Yoga	Monal Resort or Tapovan Resort or Hotel Riverside or Punjab & Sindh Awas

<u>Transportation</u>: Tempo Traveller of 14-seater (12+2) to be used for Chardham & Do Dham Tours. Transport used should necessarily have 1 Ltr branded packaged drinking water bottle per tourist per day and is to be made available for the course of Journey. Service provider should ensure the vehicle should be in good condition and with all valid required documents.

<u>Local Representative</u>: Service provider should place dedicated staff or representative at each destination for monitoring purpose and they should be made available 24*7 for any query or assistance. Provide assistance in yatra registration for tourists if any.

IRCTC Tour Manager:

The services for one (01) IRCTC Tour Manager/Representative need to be booked on FOC basis (i.e. Accommodation on single occupancy basis, Transportation, Food, Entry tickers etc. free of cost)/Full board and no payment shall be made for the same. FOC will only be applicable for GIT Movements having 20 Full paying PAX or more strength.

आईआरसीटीसी, उत्तर क्षेत्र कार्यालय: 10वां तल, स्टेट्समेन हाऊस, बारहखम्बा रोड, नई दिल्ली-11000

IRCTC, North Zone Office: 10th Floor, Statesmen House, Barahkhamba Road, New Delhi-110002. Tele/Fax: 011-23221146, 23210321

आईआरसीटीसी रजि. एवं निगम कार्यालय - चौथी मंजिल, टावर-डी, वर्ल्ड ट्रेड सेंटर, नौरोजी नगर, नई दिल्ली-110029

IRCTC Registered & Corporate office - 4th Floor, Tower-D, World Trade Center, Nauroji Nagar, New Delhi-110029

IRCTC

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Payment Clause:

- 1- Payment to the Service provider after completion of the tour and no advance payment shall be provided.
- 2- The payment will be paid within 15 working days from the date of receiving the bills in correct format.
- 3- Payment to Service Provider will be made through NEFT or E- Banking.
- 4- TDS & GST TDS as applicable will be deducted from the Service Provider.
- 5- GST no. of IRCTC with complete address should be mentioned in BillInvoice.
- 6- GST no. of Service provider with full address should be mentioned in Bill Invoice.
- 7- Place of service should be mention in Bill Invoice.
- 8- Date of Travel and No. of pax should be clearly mentioned in Bill Invoice.
- 9- In case of NO SHOW, no amount will be payable to Service Provider

Security deposit: -

The total contract value for 600 pax is **Rs. 1, 99, 73, 500 (approx)**. A security deposit of **Rs. 9, 98, 675/-** needs to be deposited at this office within 2 days from the receipt of this letter. The same will be refundable after successful period of the contract and shall be interest free.

Risk Purchase: When there is a major default in the compliance of the terms and conditions or the service provider has failed to comply with its statuary obligations, leading to discomfort of the passengers IRCTC Ltd will have the right to set the work done by any person (s) or through any other service providers at the risk and cost of the delinquent service provided and the delinquent service provider will have no right to claim any compensation whatsoever on this account. This discretion of termination of this contract by IRCTC Ltd, will be exercised judiciously since the service provider is rendering essential and public utility services.

Agreement: An agreement in the format attached at Annexure II is required to be Signed on Rs.100/- Non Judicial stamp paper.

Rest all the terms and condition shall remain same as specified in IRCTC Terms & condition document Limited E-Tender No.2025/IRCTC/NZ/Tourism/Chardham & Do Dham Yatra tour packages dated 22-04-2025.

(Harendra Singh)

Joint General Manager (Tourism)

IRCTC North Zone, Dethi

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